

ACRA Webinar: Supporting Your Business with Regulatory Measures and Digital Enhancements

26 March 2026



THINGS TO NOTE



We are currently playing some music to facilitate sound check. If you cannot hear anything, please check your audio settings and/or network connection. You might also want to exit this webinar call and re-join via the same link.



To ensure a smooth session, all participants will be muted.



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The slides will be made available on the ACRA website at a later date.

PROGRAMME

▶ 1

Updates on Annual Filing and Striking off Process

- New Bizfile Alert Feature for Annual Filing
- Updates on Striking off Process
- Revamped ACRA Website

▶ 2

Enhanced Bizfile Updates – Making Transactions Easier

- New E-services launched
- Streamline Identification Updates Across Multiple Entities
- Digital correspondences
- Frequently Asked Questions

Break (5 min)

▶ 3

ACRA's Updated Bizfinx Preparation Tool with new data elements

- Frequently Asked Questions

▶ 4

Singapore Standard Industrial Classification (SSIC) 2025 code change

01

Updates on Annual Filing and Striking off Process



Veron Lai

Deputy Director
Corporate Filing & Enforcement Department

New Bizfile Alert Feature for Annual Filing

NEW BIZFILE ALERT FEATURE FOR ANNUAL FILING



POP-UP ALERT

- Appears on entity dashboard upon log in
- Alert on upcoming or overdue Annual Return (AR) / Annual Declaration (AD) deadlines
- For CSPs – alerts for different entities displayed upon switching entity profiles



BENEFITS FOR ENTITY

- Reduces risk of missed filings
- Supports timely filing



SUPPORT FOR ENTITIES FULFILLING ANNUAL OBLIGATIONS

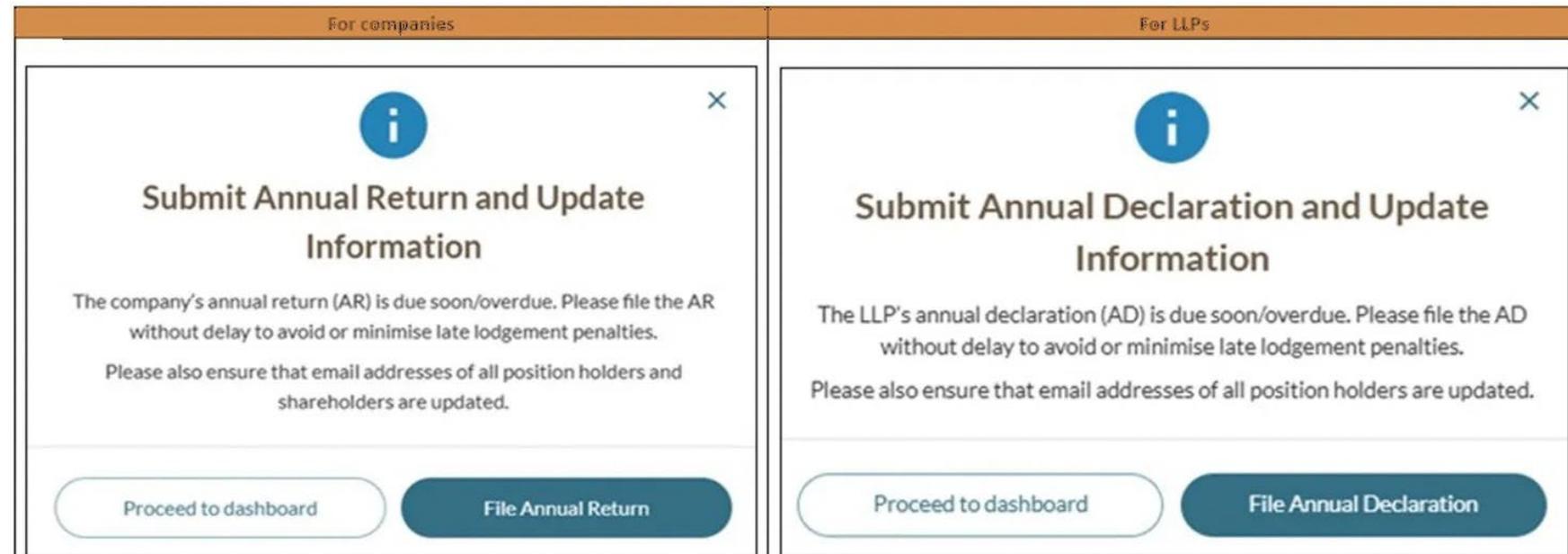
- Proactive reminders for businesses
- Helps CSPs manage multiple entities
- Enables timely compliance

NEW BIZFILE ALERT FEATURE FOR ANNUAL FILING

Upon logging in, a pop-up alert will appear if:

- An entity's filing deadline is approaching
- An entity's filing is overdue

The alert will remain with every login until the filing is up-to-date.



Pop-up alert includes a direct link to the annual filing page

KEY REMINDERS ON FILINGS



Timely and accurate filings are essential for maintaining corporate transparency in Singapore



Important filings include:

- Annual Return (AR)
- Registers of Registrable Controllers (RORC), Nominee Directors (ROND) and Nominee Shareholders (RONS)
- Update Entity Information e.g., Registered Office Address



Stay vigilant against the potential misuse of entities, particularly for scam-related and money laundering activities. Report any suspicious activity to the police immediately. Persons involved can face serious legal consequences, including substantial fines and imprisonment



Everyone has a part to play in maintaining Singapore as a trusted business hub.

KEY REMINDERS: ANNUAL RETURN FILING



All Singapore-incorporated companies, **including dormant companies**, are required to file annual returns with ACRA.



Ensure your company's information on ACRA's register is up-to-date. Timely filing keeps company information current and ensures corporate transparency for all stakeholders.



ACRA's AR and IRAS' tax returns are separate filing requirements. You must still file your AR with ACRA even if your company is granted a tax filing waiver by IRAS.



Failure to file on time may result in penalties and/or enforcement actions

KEY REMINDERS: ANNUAL RETURN FILING TIMELINES

	Listed Companies	All Other Companies (including Private Companies)
Annual General Meeting (AGM)	Within 4 months after FYE	Within 6 months after FYE [^]
Annual Return (AR)	Within 5 months after FYE [*]	Within 7 months after FYE [*]

E.g. The AR deadline for a non-listed local company with FYE 28 Feb 2026 is 28 Sep 2026

[^]Unless the company has dispensed with AGMs or is exempted from holding AGMs.

^{*}Except for companies having a share capital and keeping a branch register outside Singapore. These companies have to file AR within 6 months (listed companies) or 8 months (non-listed companies) after Financial Year End (FYE).

KEY REMINDERS: MAINTAINING THE REGISTER OF REGISTRABLE CONTROLLERS (RORC)

- ✓ Set up the entity's Register and file the RORC information with ACRA as part of incorporation on Bizfile
- ✓ Ensure that the particulars in the Register are accurate and up-to-date by sending a notice at least annually to every registrable controller.
- ✓ The registrable controller must inform the entity within 30 calendar days of any changes to his/her particulars
- ✓ The entity must update its RORC within 7 calendar days of being informed of the changes in particulars or if there is a change in registrable controller
- ✓ The entity must lodge any change with ACRA in the central Register within 2 business days after updating the information in the RORC



Failure to maintain accurate RORC information at all times may lead to prosecution, and the entity and its officers or partners can face a fine of up to \$25,000 upon conviction.

Updates on Striking off Process

APPLICATION FOR STRIKING OFF OF COMPANY

Ensure the following before applying for **striking off** on behalf of your client:

 All/majority of directors (both local and foreign) have explicitly consented

 All striking off criteria are met by the company (including no outstanding matters with agencies like IRAS and CPF)



Best practice: to ensure that all shareholders are also aware of the decision by the directors to apply for striking off.

WHY IS THIS IMPORTANT?

- ✓ It is the duty and responsibility of the company (or CSP applying for striking off on behalf of the company) to ensure the consent of all/majority of directors is obtained prior to applying for striking off
- ✓ CSPs are required to have carried out all necessary due diligence
- ✓ Verifying and keeping proper records of all/majority of the directors' consent and instruction safeguards the director or CSP applying for strike off from allegations of unauthorised application
- ✓ Prevents disputes, complaints and objections which may obstruct or cause delays in the striking off process

CASE STUDY: WHAT SHOULD BE DONE?

A CSP was engaged to assist with the striking off of a company. One director informed the CSP that the company had ceased operations and requested that a striking off application be submitted on the company's behalf.

Relying on the instruction of that director, the CSP proceeded to submit the application without verifying whether the other directors had provided consent.

Subsequently, the other directors became aware of the application and raised concerns, stating that they did not agree to the striking off and are in fact planning to continue the business.

The CSP's due diligence is thus called into question and subject to scrutiny.

CSPs should:

- 01 Confirm that all or majority of directors are informed and provide consent before submitting the application.
- 02 Keep a proper record of the consents and instructions received.
- 03 Proceed to submit application only after the necessary due diligence is done



Key Point: Always verify and ensure all/majority of directors (both local and foreign) have provided their consent before submitting a striking off application.

LODGEMENT OF OBJECTION AGAINST THE STRIKING OFF OF COMPANY



CSPs need to ensure the basis for objection is supported with relevant documentary evidence. Objections are reviewed before the Registrar decides whether to allow or disallow the striking off.

Do's

- Ensure all relevant documents are ready on hand before lodging objections.
- Should the Registrar request for any clarification, do respond before the due date. If there is no response by the due date, the system will auto-reject the objection lodgement after that date.
- For CSPs engaged by a company to object to ACRA-initiated striking off of that company, do advise your client to file all the outstanding Annual Returns immediately, even as you lodge the objection on its behalf.
- For CSPs lodging objections against ACRA-initiated striking off of your own CSP company, use Corppass instead of your employee's Singpass, to avoid difficulties in releasing the objection in future (if the employee leaves your firm).

Don'ts

- Do not lodge multiple objections
- Do not need to contact ACRA for an outcome within 20 working days of lodging objection
- Do not attach Bizfile extracts or your appointment letter signed by the company / director instructing you to object, as these do not qualify as supporting documents
- Do not attach outdated invoices to support the objection on the basis of outstanding debt/payment. We require valid supporting documents.
- Do not file objection on the basis of debt that is outstanding for more than 6 years (time barred claims)

EXAMPLES OF RELEVANT SUPPORTING DOCUMENTS WHEN OBJECTING ON THE BASIS OF "OUTSTANDING DEBT"

Proof & Recovery Action

- Issued invoices and payment reminders
- Proof of service rendered for the invoice
- Statement of Account (SOA)
- Follow up correspondences with the company
- Demand letters or repayment requests
- On going actions to pursue the debts (i.e. action under Small Claims Tribunals/court proceedings)

Purpose

- To substantiate the claim that the company owes money
- To provide concrete evidence of the existence of debt and amount
- To demonstrate the legitimacy of the objection
- To facilitate registrar's review of the validity of the objection

Importance

Due process and public interest

- Safeguard creditor interests whilst preventing unfair delays to legitimate striking off process



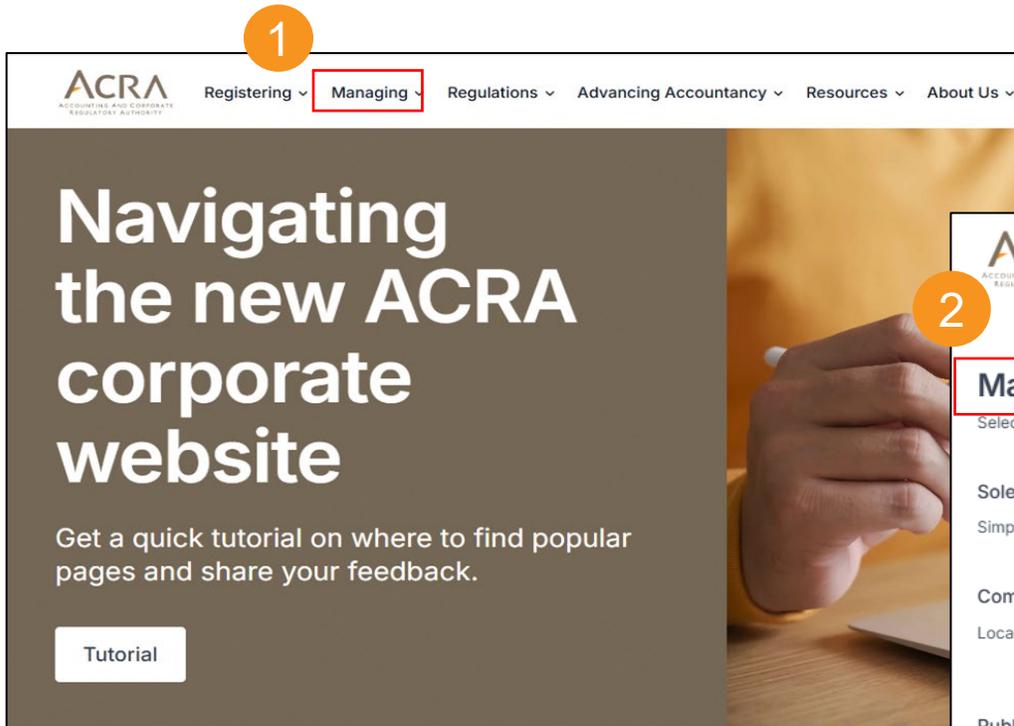
Key Points

- Striking-off proceedings will be paused when an objection is submitted.
- Objections based on claims that are not valid (e.g. time barred debts) will be disallowed

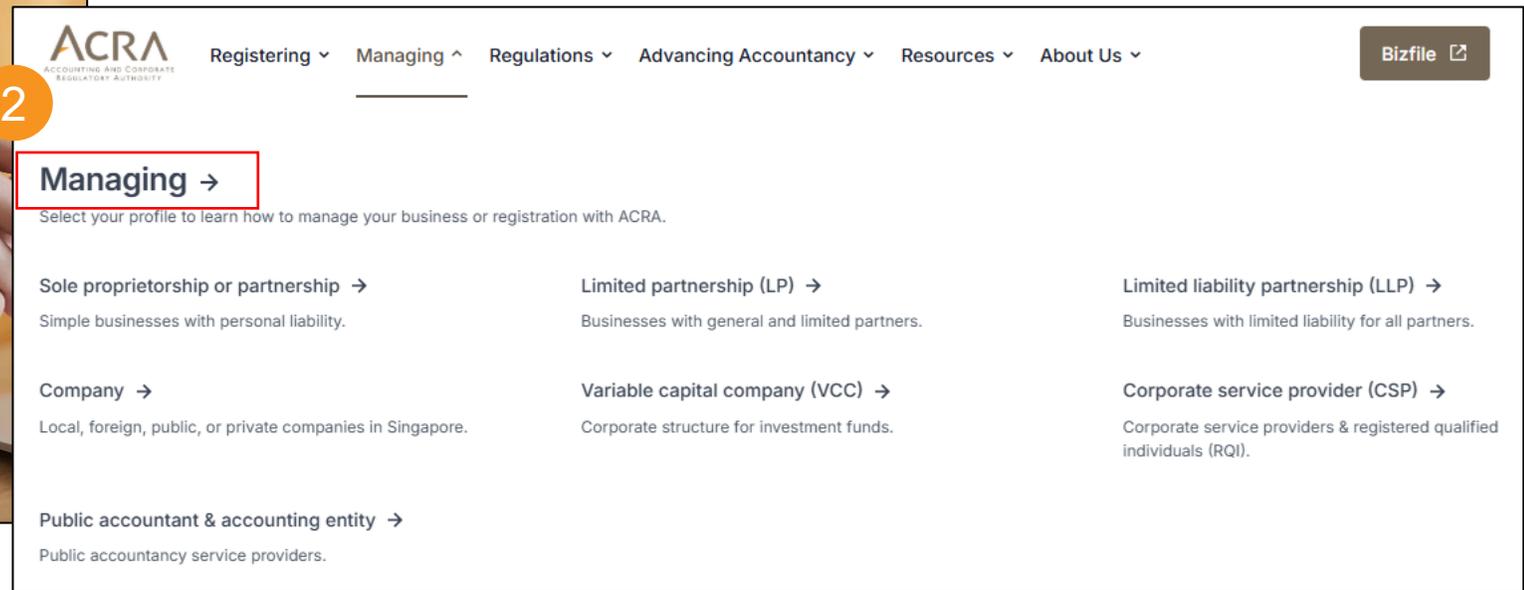
Revamped ACRA Website

EXPLORE THE NEW CORPORATE WEBSITE: CLEARER NAVIGATION TO FIND AR RELATED INFORMATION

Step 1 – Click on “Managing” from the top menu bar and select “Managing” from the expansion



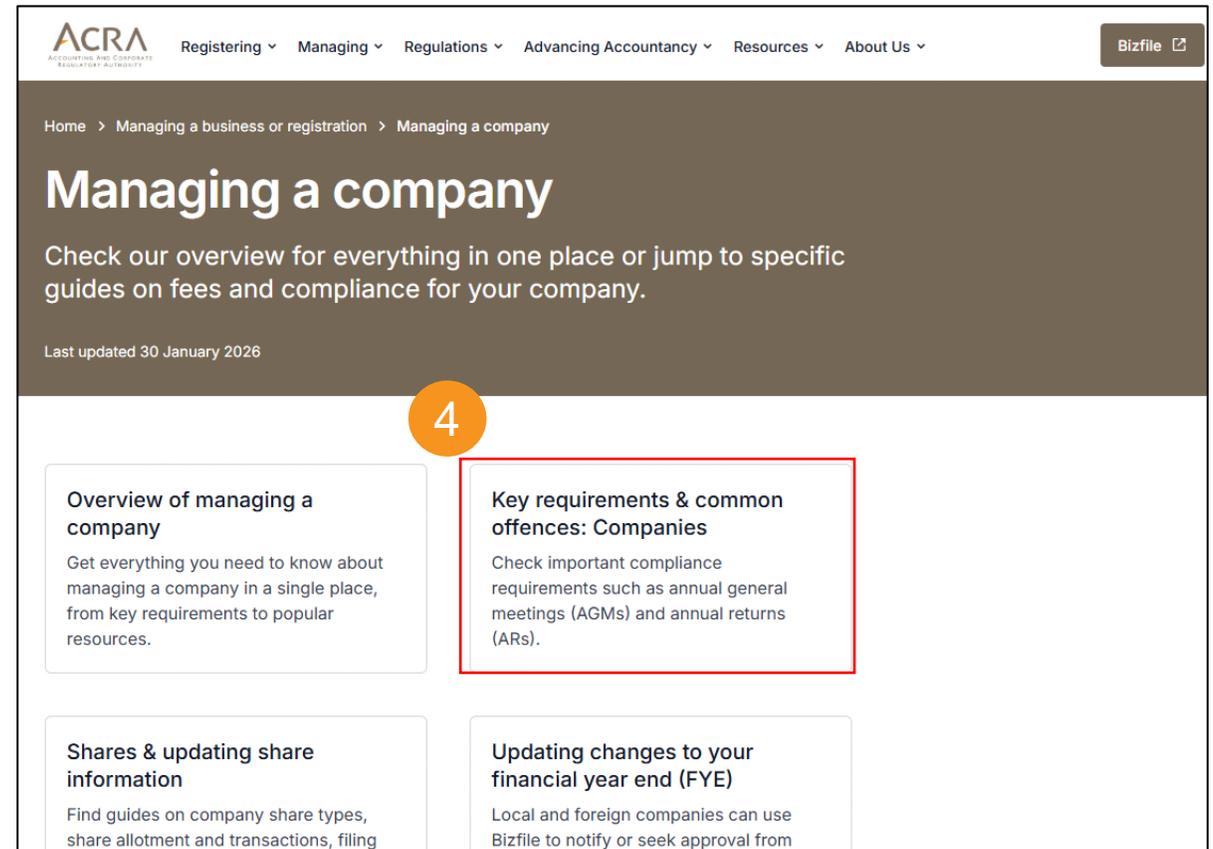
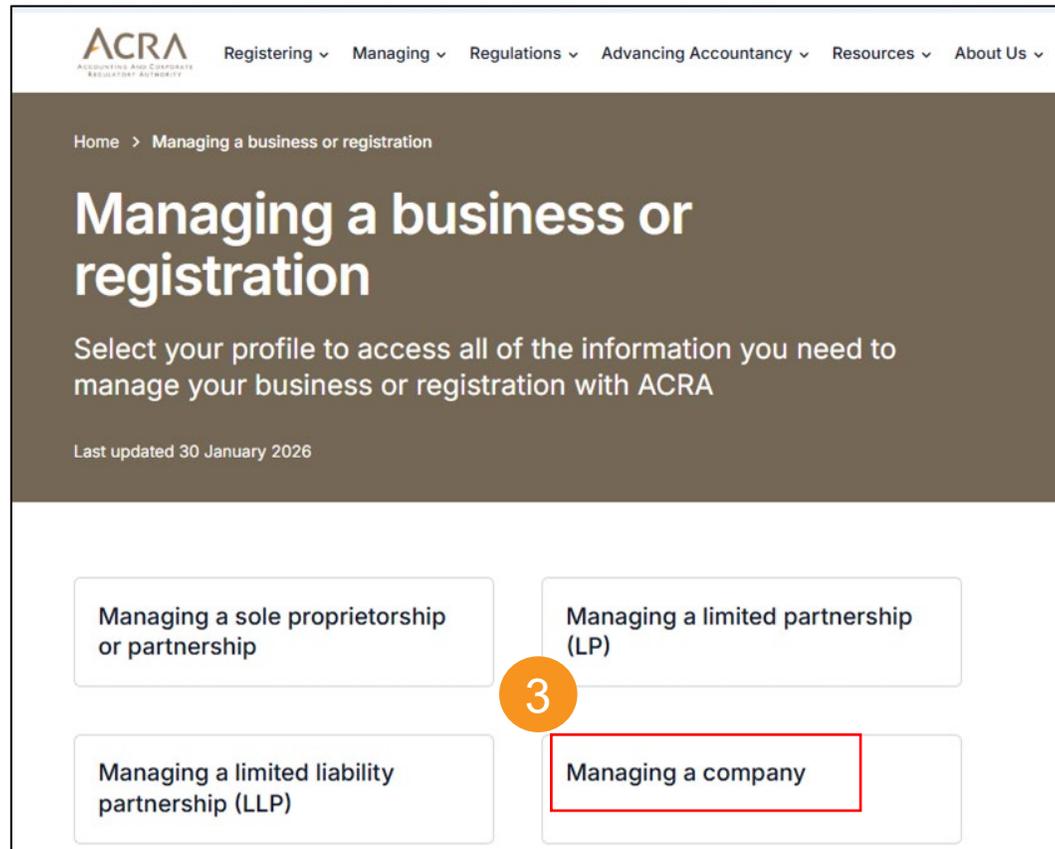
Home page of ACRA website



Expansion of the menu bar

EXPLORE THE NEW CORPORATE WEBSITE

Step 2 – From the landing page, click on “Managing a company” and you would be able to find the page on “Key Requirements & Common Offences”.



EXPLORE THE NEW CORPORATE WEBSITE

Home > Managing a business or registration > Managing a company >
Key requirements & common offences: Companies

Key requirements & common offences: Companies

Check important compliance requirements such as annual general meetings (AGMs) and annual returns (ARs).

[View all ongoing requirements](#)

Last updated 3 February 2026

Holding annual general meetings (AGMs)

Check AGM compliance requirements for local companies. This includes due dates and extensions, penalties, and ways to dispense with AGMs.

Annual filing for foreign companies

Learn about the financial reporting obligations for foreign companies operating in Singapore, including head office and branch financial statements.

Preparing financial statements

Get practical guidance on preparing financial statements, including exemptions and relief from disclosure requirements.

Filing financial statements in XBRL format

Check the requirements and steps to file your company's financial statements in XBRL format.

Filing annual returns (ARs) for companies

Check AR compliance requirements for local companies. This includes deadlines and extensions, penalties, and steps to file annual returns.

Maintaining a local company's information & registers

Check requirements for company registers, RORC, ROND and RONS, and how to update company information within 14 days.

Maintaining a foreign company's information

Check the requirements for updating your public register of members and representative or director information.

Company directors' duties & key obligations

Learn about your key responsibilities as a company director and penalties for non-compliance.

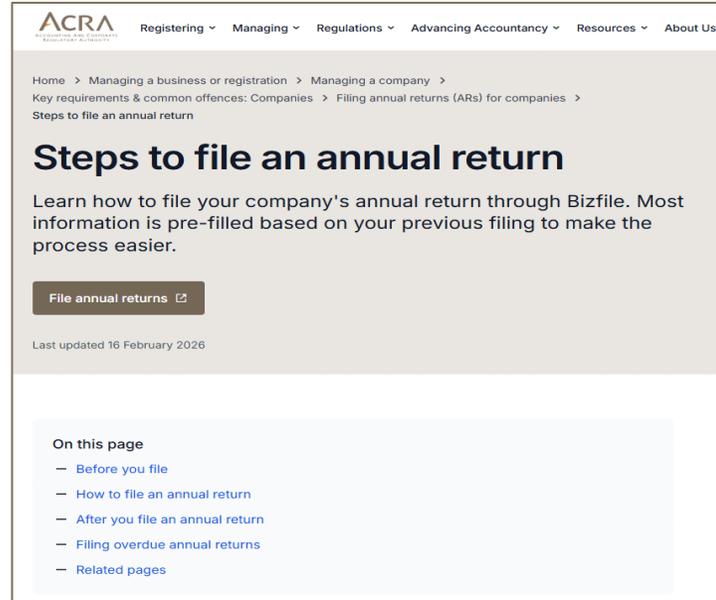
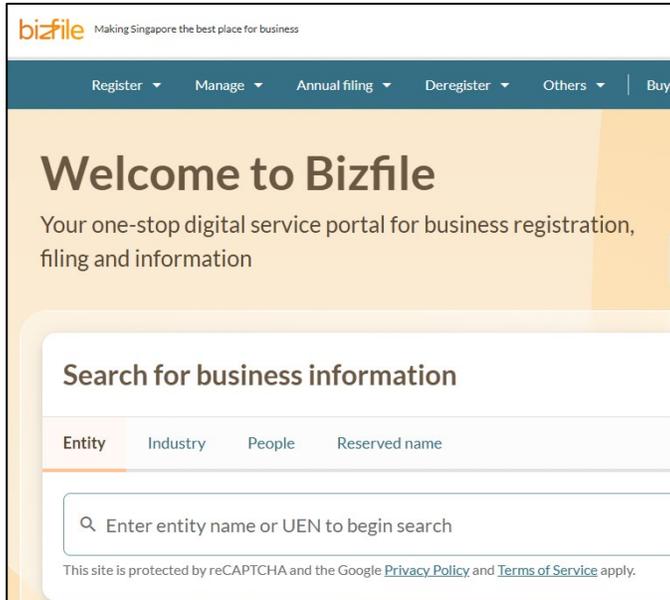
Common offences for local companies

Learn about common company offences under Singapore's Companies Act 1967, including penalties for registration, filing, and director offences.

Key Requirements & Common Offences Page

USEFUL GUIDE FOR CSPS WHEN FILING AR

You may open these 2 pages at the same time when filing



Log in to Bizfile

- Check when the AR filing is due
- Look out for pop-up alerts that will appear when you log in, if the filing deadline is approaching or overdue

Visit ACRA's website

- Check pre-filing requirements and important notes



Scan the QR code for step-by-step guide



<https://go.gov.sg/arstepbystepguide>

EXPLORE THE NEW CORPORATE WEBSITE: SELF-SERVICE RESOURCES AVAILABLE 24/7

The screenshot shows the ACRA website's 'Guides & forms' page. The top navigation bar includes 'ACRA', 'Registering', 'Managing', 'Regulations', 'Advancing Accountancy', 'Resources' (highlighted with a red box), and 'About Us'. A 'Bizfile' button is also present. The breadcrumb trail is 'Home > Tools & resources > Guides & forms'. The main heading is 'Guides & forms', followed by a sub-heading: 'Access step-by-step guides, forms and templates to comply with ACRA's requirements and file through Bizfile eServices.' Below this is a search bar containing 'Annual Return'. The search results section shows '5 articles for "Annual Return"'. The first result is 'Filing annual returns (ARs) for companies', dated '2 February 2026'. It includes tags for 'Audience' (Accounting entities, Businesses, Corporate service providers (CSP)) and 'Task or topic' (Annual filing). The description states: 'Deadlines and steps for local companies to file annual returns, avoid penalties, and request extensions.' An orange arrow points to this result.

STEPS:

- 01** Click on “Resources” on the top menu bar and select “Guides & Forms”.
- 02** In the search bar, type “Annual Return”.
- 03** You will be able to find useful articles on the topic.

EXPLORE THE NEW CORPORATE WEBSITE: SELF-SERVICE RESOURCES AVAILABLE 24/7

The image displays three sequential screenshots of the ACRA website's search interface. The first screenshot shows the top navigation bar with the ACRA logo and menu items: Registering, Managing, Regulations, Advancing Accountancy, Resources, and About Us. A 'Bizfile' button with an external link icon and a magnifying glass icon is highlighted with a red box. The second screenshot shows the search bar with the placeholder text 'Search for information and services' and a 'Search' button, also highlighted with a red box. The third screenshot shows the search results for 'Annual Returns'. The search bar contains 'Annual Returns' and the 'Search' button. Below the search bar, there are filters for 'Search within:' with options 'Accounting and Corporate Regulatory Authority' (selected) and 'All of government'. The results section shows 'Showing 1-10 of 843 results' and a 'Sort by: Relevance | Date' option. A sidebar on the left lists 'Topic' filters: Business licences (31), Buying a home (1), and Career development (13). The main content area displays a result titled 'Deadline & requirements for annual returns | Accounting and Corporate Regulatory Authority' with a brief description and a 'Steps & Guides' link.

STEPS:

- 01 Click on the magnifying glass icon next to the “Bizfile” button
- 02 Type in any keywords and the search function will locate useful information based on the keywords

EXPLORE THE NEW CORPORATE WEBSITE: SELF-SERVICE RESOURCES AVAILABLE 24/7

The screenshot shows the ACRA website navigation bar with the 'Resources' menu item highlighted in a red box. Below the navigation bar, the breadcrumb trail reads 'Home > Help & support > Contact us'. The main heading is 'Contact us', followed by the text 'Find the right contact method for your specific enquiry, including phone, email, and online support options'. At the bottom of this section, it says 'Last updated 11 March 2026'.

On this page

- [Frequently asked questions \(FAQs\)](#)
- [General feedback and enquiries](#)
- [Visit us](#)

Frequently asked questions (FAQs)

Get answers to common questions about ACRA's services and requirements. Browse by topic:

Bizfile login and services	+
Bizfile transaction status	+
Buying and downloading information products	+
Registering and managing a business	+
Renewing your business registration	+
Striking off	+

Annual Returns

STEPS:

- 01 Click on “About Us’ on the top menu bar and select “Contact us”
- 02 You will be able to find FAQs on different topics.



An Annual Returns section will be available by the **end of May 2026** to help you find answers to common enquiries.

02

Enhanced Bizfile Updates – Making Transactions Easier



Irianna Raimi

Assistant Director
Product Design & Management Department

NEW E-SERVICES TO REPLACE TRANSACTIONS FILED VIA GENERAL LODGEMENT



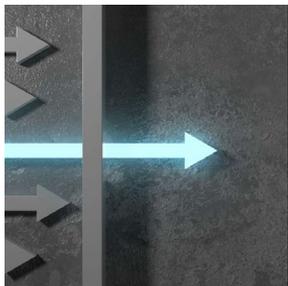
Automation of General Lodgement Transactions

Automated e-services are being progressively introduced to replace general lodgements - eliminating PDF uploads and manual intervention for efficiency.



Real-Time Information Updates

Lodgers can now update company details directly, with instant updates reflected in the system.



Enhanced Workflow Efficiency

New automated workflows improve efficiency for regulatory bodies, companies, and other stakeholders by reducing errors and turnaround times.

RECENT E-SERVICE LAUNCHES ON BIZFILE

Transaction / E-Service	Launch Date
Notice of Error (NOE) on Shares Transaction	October 2025
Notice to Update Paid-Up Share Capital	December 2025
Maintenance of CSP Employees and RQI	December 2025
Renewal of Public Accountant	December 2025
Post-initiation of Winding Up of Business Entity (Company / LLP) – Return by Liquidator	February 2026
Restoration of Business Entities	February 2026



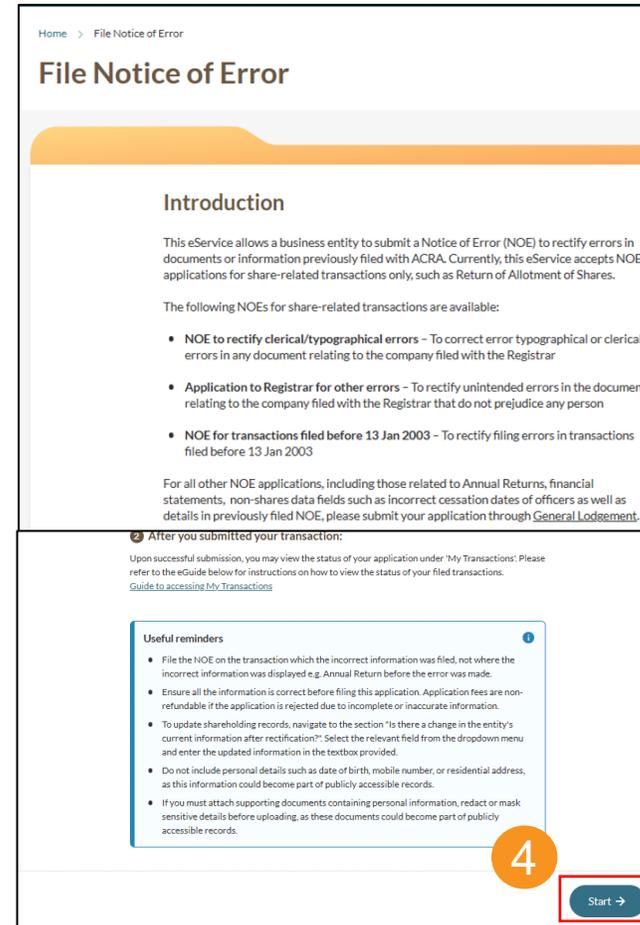
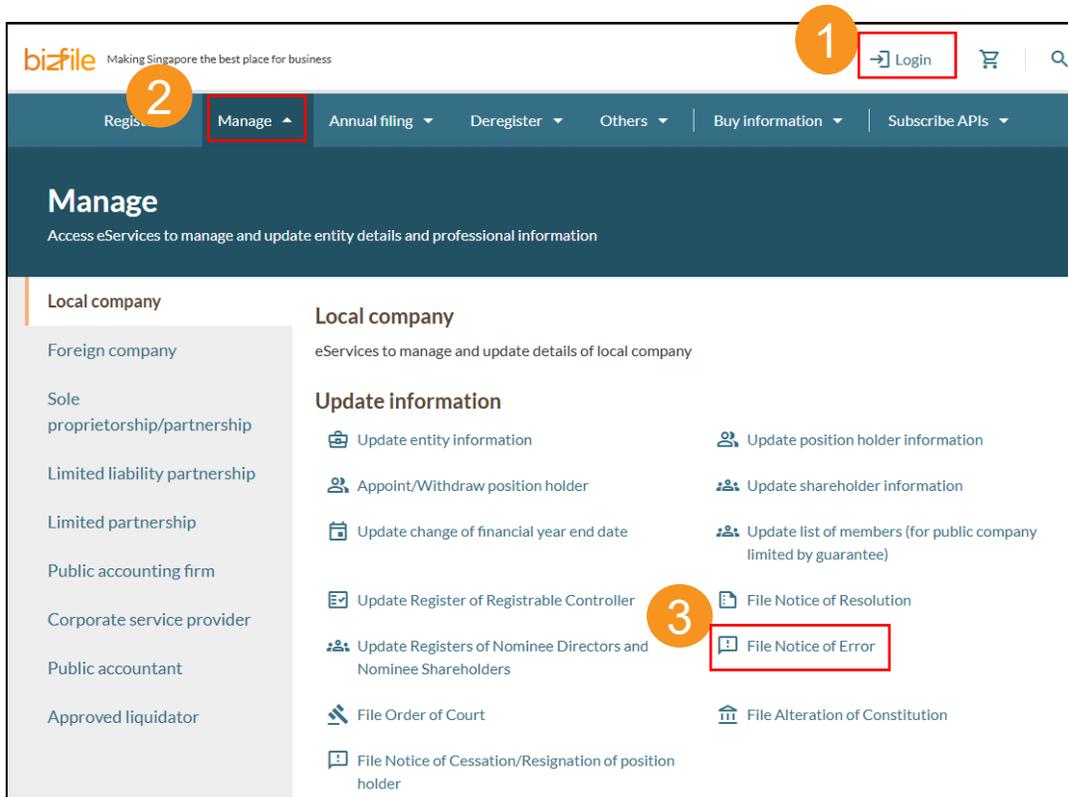
These e-Services support ACRA's move to replace General Lodgement with guided, standalone digital transactions to improve data quality and user experience.

NOTICE OF ERROR (NOE) — SHARES RELATED TRANSACTIONS

What this eService is for:

- ✓ Rectify **errors in shares-related transactions** previously filed with ACRA
- ✓ Help users correct share transaction records easily and minimize error in shares calculation
- ✓ Commonly used for **clerical** or **typographical errors**, such as incorrect share allotment details
- ✓ Guided **flow** to help lodgers submit corrections accurately

STEPS FOR FILING NOE ON SHARE-RELATED TRANSACTIONS



STEPS:

- 01 Log in using Corppass (Business User)
- 02 Click on “Manage” on the mega menu
- 03 Select “File Notice of Error”
- 04 Click on “Start” button

Screenshots use dummy data for illustration.

STEPS FOR FILING NOE ON SHARE-RELATED TRANSACTIONS

Notice of Error

To file a Notice of Error, select the share-related transaction you wish to correct.

Transaction selection

Indicate if the Notice of Error is for a transaction filed before 13 Jan 2003. Enter the transaction number or the date range to retrieve the transaction details.

5

Is Notice of Error for a lodgement made before 13 Jan 2003?

Yes No

Retrieve information

By transaction number By transaction date range

Share-related transaction number

Enter transaction number

Search

STEPS:

- 05 Identify the relevant transaction by the by transaction number or by date range, where applicable.

Screenshots use dummy data for illustration.

STEPS FOR FILING NOE ON SHARE-RELATED TRANSACTIONS

STEPS:

06 Enter NOE details by:

- Describing the incorrect information previously filed
- Providing the correct information and explanation
- Uploading supporting documents, where required

Screenshots use dummy data for illustration.

IMPORTANT REMINDER: UPDATE RESULTANT SHARES INFORMATION (IF SHAREHOLDINGS AFFECTED BY NOE)

Resultant shares information

- **Required** if current shares or shareholdings, are affected
- Select **“Yes”** to update the resultant shares information
- System auto-tallies shares to minimise errors

Note

- If the entity's current share information or shareholdings will change after rectification, select "Yes" when asked "Is there a change in the entity's current information after rectification?".
- Select "Others" from the dropdown list and briefly describe the share changes in the textbox provided.

Is there a change in the entity's current information after rectification?

Yes No

Fields to update ⓘ

Other fields

Input correct information here

Review & submit

- Review details and tick declaration
- Proceed to payment
- Confirmation sent to Bizfile inbox

Notice of Error

Provide the updated shares information resulting from the correction request. Upon approval, this will update the information in the company profile.

Share capital details

Expand all Collapse all

Share capital 1

Currency: Albanian lek

Share capital

Class of shares: Ordinary

Number of shares: 4900000 Issued share capital: 5000000 Paid-up share capital ⓘ: 5000000

+ Add subclass
+ Add treasury shares
+ Add another class

Cancel Save

OTHER ERRORS – FILING VIA GENERAL LODGEMENT

▶ For non-shares related errors, users should file via General Lodgement

The image shows two screenshots from the bizfile website. The first screenshot shows the user logged in as a position holder of ADDRESS IN PROGRESS. The 'Others' menu item in the navigation bar is highlighted with a red box and a '1' in a circle. The second screenshot shows the 'Other general lodgement' page for ADDRESS IN PROGRESS PTE. LTD. (202400527W). The 'General lodgement' option is highlighted with a red box and a '2' in a circle. Below it, a dropdown menu is open, showing 'File Notice of Error' selected, highlighted with a red box and a '3' in a circle. A 'Retrieve information' button is also visible.

STEPS:

- 01 Click on “Others” in the mega menu
- 02 Select on “General lodgment” in the expansion
- 03 Select “File Notice of Error”



What's next: ACRA will be progressively enhancing the NOE eService for other types of errors (e.g. AR and other errors)

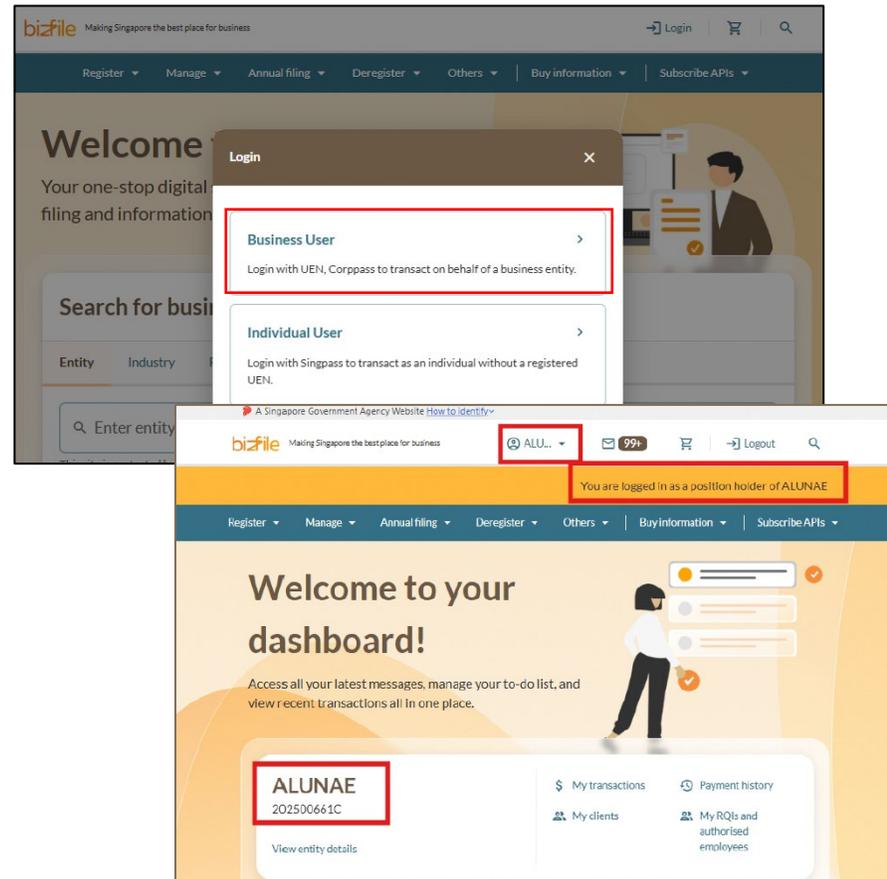
Screenshots use dummy data for illustration.

NOTICE TO UPDATE PAID-UP SHARE CAPITAL – HOW TO FILE

What this eService is for:

- ✓ To update the paid-up amount on partially paid-up shares
- ✓ Launched as a new standalone e-service (December 2025)
- ✓ Designed with a guided, step-by-step flow to assist lodgers in completing the filing accurately

To access the eService:

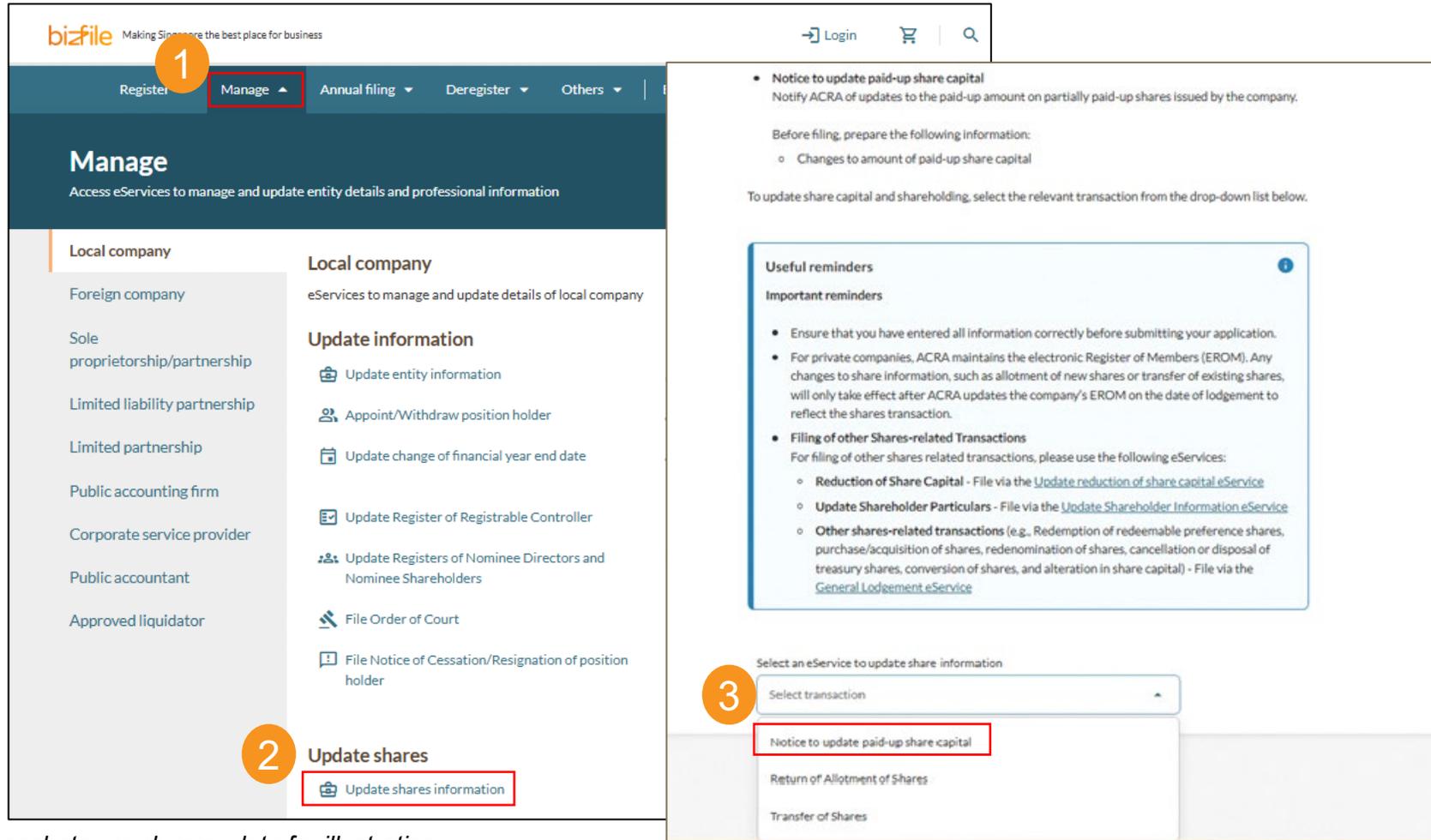


STEPS:

- 01 Log in using Corppass (Business User)
- 02 Confirm correct entity dashboard (entity name + position holder status)

Screenshots use dummy data for illustration.

STEPS FOR FILING UPDATES OF SHARES INFORMATION



STEPS:

- 01 Click on “Manage” in the mega menu
- 02 Select on “Update shares information” in the expansion
- 03 You may select “Notice to update paid-up share capital” in the drop down

Screenshots use dummy data for illustration.

STEPS FOR FILING UPDATES OF SHARES INFORMATION

Home > Notice to update paid-up share capital

Notice to update paid-up share capital

ALUNAE PRIVATE LIMITED
202500661C

1 Entity information 2 Share capital details 3 Shareholding details 4 Review and confirm 5 Complete/ Payment

Update amount of paid-up share capital

Provide the updated paid-up share capital amount following any payments made on partially paid-up shares issued by the company.

Entity information

Entity name
ALUNAE PRIVATE LIMITED

UEN
202500661C

Entity type
Local Company

Company type
Private Company Limited by Shares

Date of change
DD MMM YYYY

← Back Save draft Next →

Home > Notice to update paid-up share capital

Notice to update paid-up share capital

ADDRESS IN PROGRESS PTE. LTD.
202400527W

1 Entity information 2 Share capital details 3 Shareholding details 4 Review and confirm 5 Complete/ Payment

Update share capital paid-up amount

Paid-up share capital is the total amount shareholders have actually paid to the company for their shares.

To update the total amount paid-up to the company, first select your currency. Then enter the updated paid-up amount for that currency.

Share capital by currency

+ Update share capital

← Back Save draft Next →

STEPS:

- 03 Verify entity details & date of change
- 04 Update:
 - Company total paid-up share capital and/or
 - Shareholders' paid-up amounts

Screenshots use dummy data for illustration.

STEPS FOR FILING UPDATES OF SHARES INFORMATION

Update share capital paid-up amount

Paid-up share capital is the total amount shareholders have actually paid to the company for their shares.

To update the total amount paid-up to the company, first select your currency. Then enter the updated paid-up amount for that currency.

Share capital by currency

Currency 1

Currency: Singapore dollar

Share class	Number of shares	Issued share capital	Paid-up share capital
Ordinary	3,000	3,000	SGD 3000
Preference	100	100	SGD 50

+ Update other currency

← Back Save draft Next →

Home > Notice to update paid-up share capital

Notice to update paid-up share capital

ALUNAE PRIVATE LIMITED
202500661C

1 Entity Information 2 Share capital details 3 Shareholding details 4 Review and confirm 5 Complete/ Payment

Review and confirm

Please review the information below before submitting.

Entity information

Entity name	UEN	Entity type	Company type
ALUNAE PRIVATE LIMITED	202500661C	Local Company	Private Company Limited by Shares

Date of change: 09 Dec 2025

Share capital before change (affected share class/currency)

Share class	Number of shares	Issued share capital	Paid-up share capital
1. Singapore dollar (SGD)			
Preference	100	SGD 100	SGD 50

- STEPS:**
- 05 Enter paid-up amounts**
- Provide paid-up amounts by currency
 - Include other shareholders or currencies where applicable
- 06 Review & submit**
- Review details and tick declaration
 - Click Submit to complete the filing
 - Confirmation sent to Bizfile Inbox

Screenshots use dummy data for illustration.

Updates on Identification Change Approach

STREAMLINED IDENTIFICATION UPDATES ACROSS ENTITIES



Benefit: Improves data accuracy by keeping an individual's identification details consistent across all associated entities.



Key Changes

- **One update, multiple entities:**
An ID change filed in one entity will be applied to other entities the individual is associated with.
- **Applies to key identification details:**
ID number, ID type and nationality.
- **Exception handling:**
Where auto-update is not possible, Bizfile will prompt users to file a separate General Lodgement.

Example

Peter is a passport holder and holds positions in multiple entities, Entity A, Entity B and Entity C. Peter's passport number is changed from X12345678 to A01234567. CSP updates the change on behalf of Peter.

Before	After (from Q3 2026)
Change filed in Entity A only.	Change filed in Entity A propagate to Entity B & C.

Digital Correspondences

DIGITAL CORRESPONDENCES



Benefit: Improves the reliability of communication with Bizfile users, so that important updates and required actions are delivered in a timely manner.



Key Changes

- **Digital notifications:** ACRA will increasingly use digital notifications to inform users of updates and pending actions.
- **Email verification content (to be rolled out in Apr 26):** Enhanced to provide clearer context, such as Entity Name, UEN and transaction number.



What You Need to do

- **Keep contact details updated:** If email addresses for entities, position holders, and shareholders have not been provided or updated, **please do so immediately.** This includes email addresses for both your own entities and any client entities you represent.

For Action - Email address verification

 acknowledgment@acra.gov.sg
To

Dear Sir/Madam

Please verify your email address via this [link](#) by 2026-03-09T11:11:48.019+08:00 to proceed with filings on Bizfile.

If the link is invalid or has expired, log on to Bizfile to request a new verification link.

Accounting and Corporate Regulatory Authority

Current email address verification email

Entity name:

Entity UEN::

Transaction name: File Notice of Error

Transaction number:

Dear Sir/Madam,

Please be advised that your application [] is pending action and requires your immediate attention. To prevent any disruption to your business operations, please provide the requested information by the stipulated due date. Should no response be received by this date, the transaction will lapse and resubmission will be necessary.

To view the notification:

1. Visit www.bizfile.gov.sg
2. Log in to your account
3. For items requiring action: View the "Pending actions" section on the dashboard and click the "Respond" or action button next to the relevant notification on your dashboard

Pending Action notification

SIMPLIFIED FREE BUSINESS PROFILE DOWNLOAD



New: Your free Business Profile will now be delivered as an attachment in your Bizfile inbox within 15 minutes of successful filing.

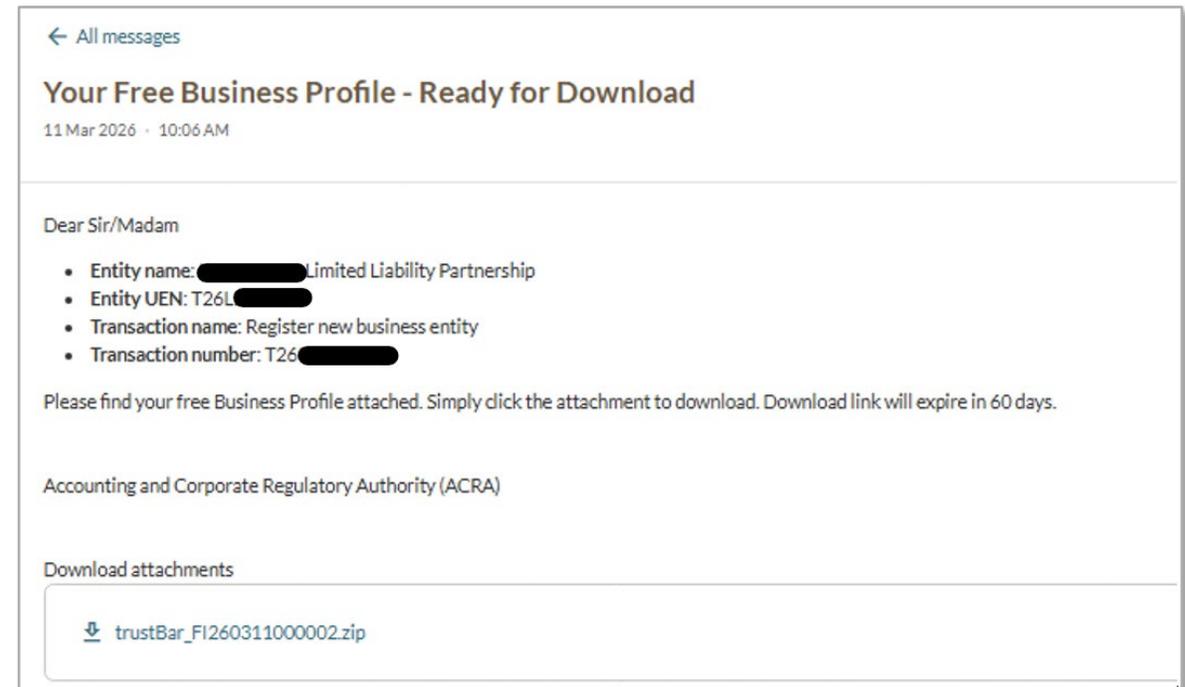
- Download straight from the attachment
- No need to switch entity profiles or navigate through additional pages

Downloads are available for **60 days**. Please download promptly upon receiving the email in the Bizfile inbox.



Eligibility remains the same

- Free Business Profiles are available for newly registered entities and existing entities after completing renewals, Annual Returns, or Annual Declarations.
- Made available to the person filing the transaction (the lodger).



KEY TAKEAWAYS



Guided e-Services

Replaces general lodgement for simpler and more accurate filings.



Improving Data accuracy

ID updates are consistent across associated entities



Digital Correspondences

Users receives timely and clearer notifications on status

COMING SOON

01

Shares eService

- Notice of purchase or acquisition of ordinary/ preference shares/ stocks
- Notice of redemption of redeemable preference shares
- Alteration in share capital
- Cancellation or disposal of Treasury shares

02

Winding up & Receivership eServices

- File notice of change in situation of office
- File notice of early dissolution
- Appointment and management of Receivers
- Receiver's account and receipts and payments

03

Group of companies eServices

- Maintenance of Group of companies and employees and secretaries
- Maintenance of subsidiaries

04

Other eServices

- Notice of Resolution
- Alteration of Constitution

05

Seamless Filing Programme

- Submit filings directly from your software through integration with ACRA's transactional APIs (e.g., Annual Return, Update entity information)

Poll on Seamless Filing

Help us understand your needs!

Scan the QR code to share your current filing practices and interest in seamless filing via APIs.



<https://go.gov.sg/pollonsfp>

Frequently Asked Questions

Question 1

Can the Business Profile search results show the struck-off date, not just the status?

- The Business Profile includes a 'Status Date', which indicates the start date of the entity's current status (e.g., the date the entity was struck off).

ACCOUNTING AND CORPORATE REGULATORY AUTHORITY (ACRA) **bizfile**

Whilst every endeavor is made to ensure that information provided is updated and correct, ACRA disclaims any liability for any damage or loss that may be caused as a result of any error of omission.

Business Profile (Company) of [REDACTED] Date: 24 Mar 2026

Name of Company	:	[REDACTED]
Former Name if any	:	[REDACTED]
Date of Change of Name	:	25 MAR 2009
UEN	:	[REDACTED]
Incorporation Date	:	16 APR 2004
Company Type	:	EXEMPT PRIVATE COMPANY LIMITED BY SHARES
Status of Company	:	STRUCK OFF
Status Date	:	07 MAY 2018
Registered Office Address	:	Address is not displayed for ceased entity
Date of Address	:	
Date of Last AGM	:	30 MAR 2017
Date of Last AR	:	18 APR 2017
FYE As At Date of Last AR	:	30 SEP 2016

Question 2

Can the email verification message include the company name we are acting for?

- Yes. The enhanced verification email will include the entity name, UEN and transaction number.

Question 3

Can we update the Register of Registrable Controllers (RORC) without having to add or update controllers' email addresses and contact numbers?

- Controllers' email addresses and contact numbers are mandatory information to be provided under the Companies and Limited Liability Partnerships (Miscellaneous Amendments) Act 2024 from 16 June 2025.
- Entities are expected to maintain accurate and complete particulars of each registrable controller. There is also a mandatory annual verification for the RORC and entities should obtain and update these details during their annual review.

Question 4

Can I pay for multiple VCC transactions together in one payment?

- No, you need to make payment separately for each VCC transaction.

Break

See you in 5 minutes

03

ACRA's Updated Bizfinx Preparation Tool with new data elements



Elicia Ong

Senior Assistant Director
Financial Reporting & Standards Department

New Bizfin^x Preparation Tool

New Bizfin^x Preparation Tool (Preptool) and Multi-Upload Tool (MUT) have been released on 25 February 2026 with

- updated taxonomy to align with changes to accounting standards
- streamlined business rules
- additional data elements



Reminder: Companies must prepare, validate and upload their financial statements (FS) in XBRL using the new tool from **16 April 2026**.



New Bizfin^x Preparation Tool

Note: Double-click the yellow highlighted cell to select a value from the dropdown list.

Group

Disclosure of additional information

No. of employees of the Company

No. of employees of the Group (if it is part of a group)

Whether the company is a subsidiary?

UEN of Singapore parent company preparing consolidated financial statements

Does the Singapore parent company file this set of consolidated financial statements (which included the company) with ACRA?

Do you have any Singapore-incorporated parent company (immediate/intermediate/ultimate parent)?

Whether the company has any subsidiary/associate/joint venture?

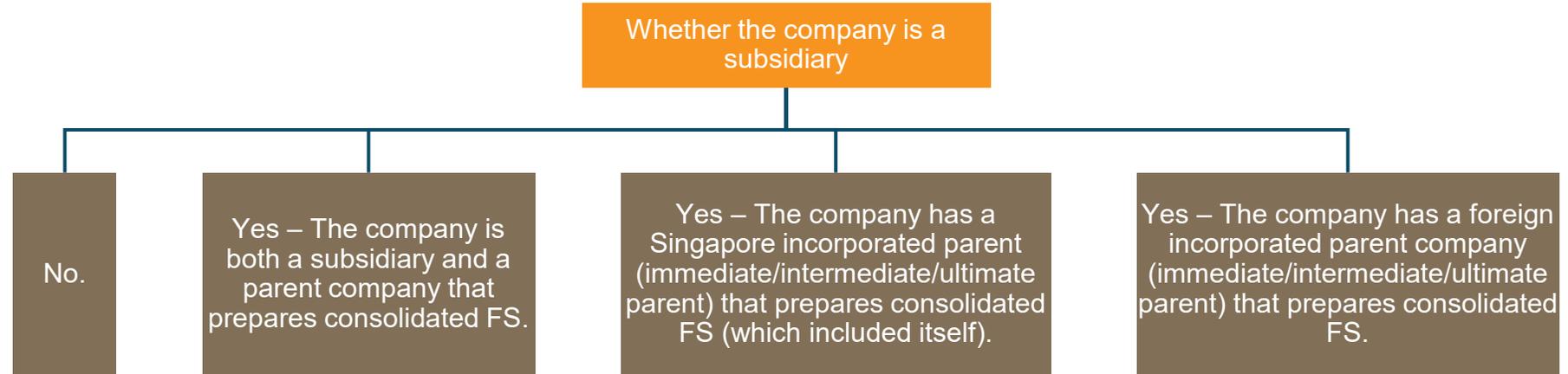
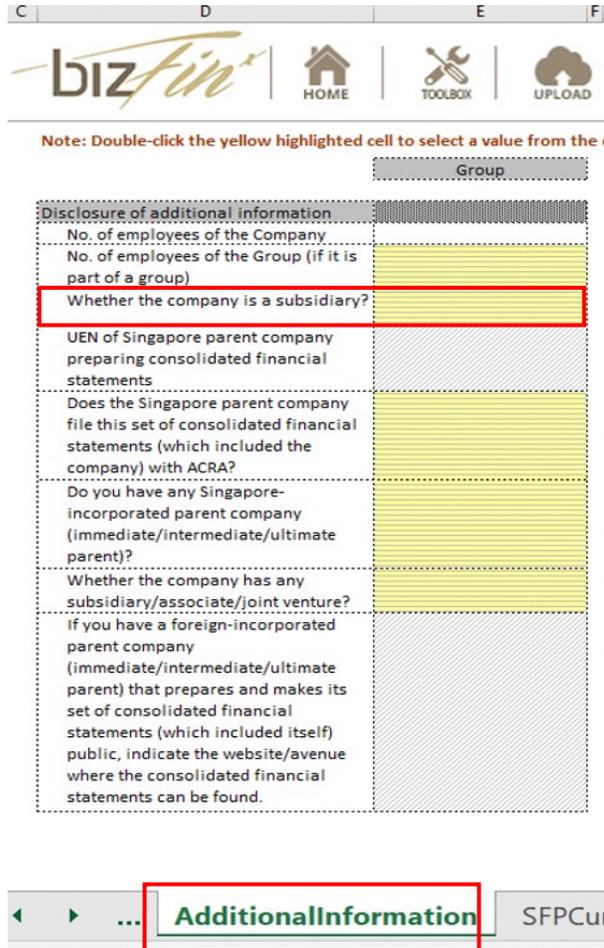
If you have a foreign-incorporated parent company (immediate/intermediate/ultimate parent) that prepares and makes its set of consolidated financial statements (which included itself) public, indicate the website/avenue where the consolidated financial statements can be found.

If more than one option applies to the company, choose the option that comes first in the hierarchy.

AdditionalInformation | SFPCurrentNonCurrent | ISNature | SCF | NoteTrac

- 8 fields added in the additional information tab.
- Items highlighted in **red** are mandatory fields
- For the first two fields, these refer to the number of employees of the Company and Group. These are the requirements for small company/group audit exemption.
- For those highlighted in **yellow**, there is a dropdown list to choose from. Please double click the yellow highlighted cell to select a value from the dropdown.
- For those highlighted in **grey**, you may fill in the fields accordingly.

Additional Information



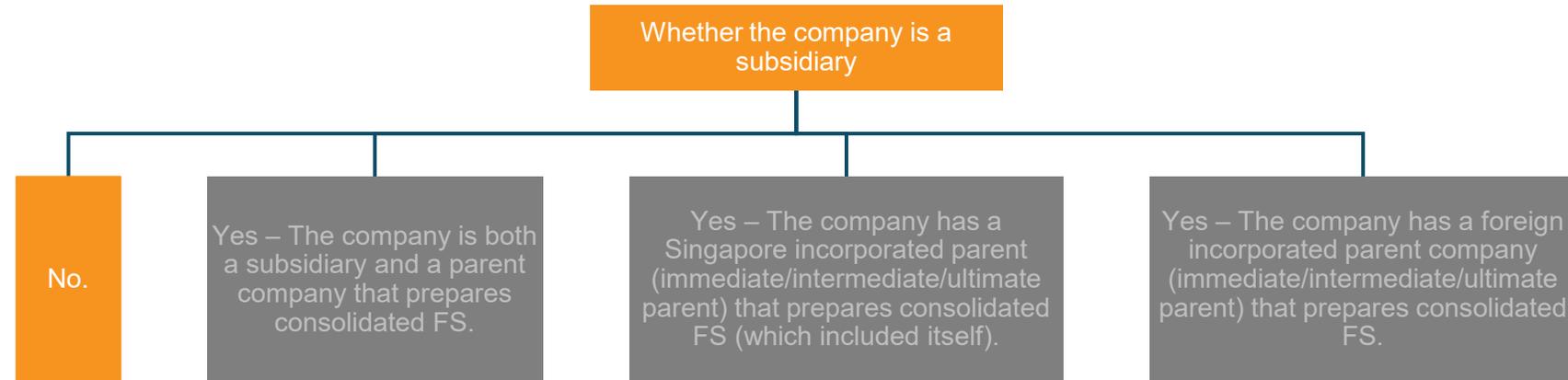
When multiple options apply: Select the first option in the hierarchy

Example: If a company is both an intermediate company preparing consolidated FS AND has an ultimate foreign parent preparing consolidated FS → Choose Option 2.

If you select: No...

Note: Double-click the yellow highlighted cell to select a value from the list

Group	
Disclosure of additional information	
No. of employees of the Company	30
No. of employees of the Group (if it is part of a group)	51 to 100
Whether the company is a subsidiary?	No
UEN of Singapore parent company preparing consolidated financial statements	
Does the Singapore parent company file this set of consolidated financial statements (which included the company) with ACRA?	
Do you have any Singapore-incorporated parent company (immediate/intermediate/ultimate parent)?	
Whether the company has any subsidiary/associate/joint venture?	Yes
If you have a foreign-incorporated parent company (immediate/intermediate/ultimate parent) that prepares and makes its set of consolidated financial statements (which included itself) public, indicate the website/avenue where the consolidated financial statements can be found.	

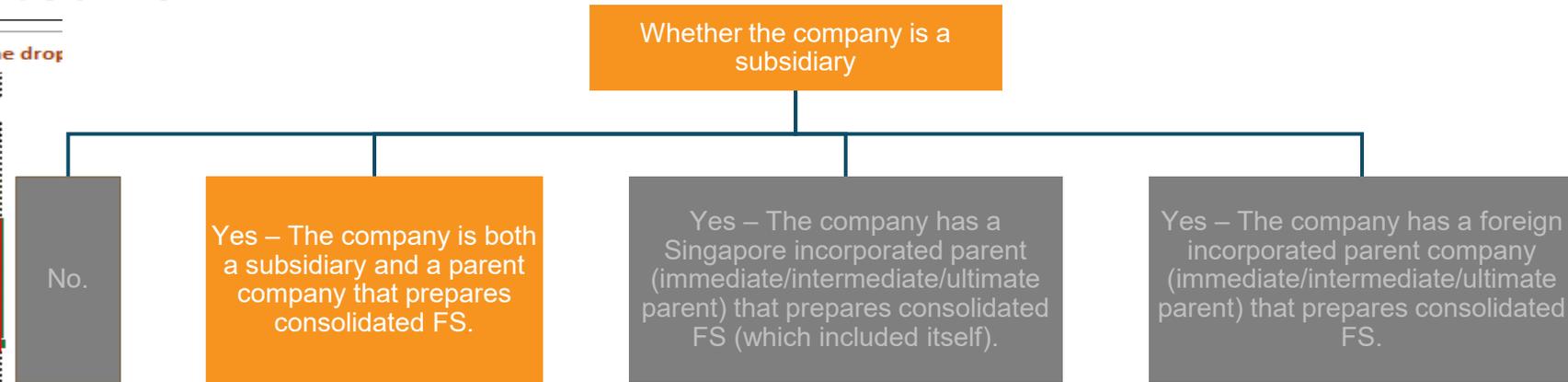


- Select **"No"** if company is ultimate holding company or standalone company
- The other field that needs to be filled is "Whether the company has any subsidiary/ associate/ joint venture?"
- We have included validation logic to check if you may have inaccurately selected the **field**.
- For example, if you indicate that the company has subsidiary/associate/joint venture, and it is also not a subsidiary, then the expectation is that you will prepare a consolidated FS.
- Companies can ignore the fields that have been greyed out.

If you select: Yes - The company is both a subsidiary and a parent company that prepares consolidated FS...

Note: Double-click the yellow highlighted cell to select a value from the drop

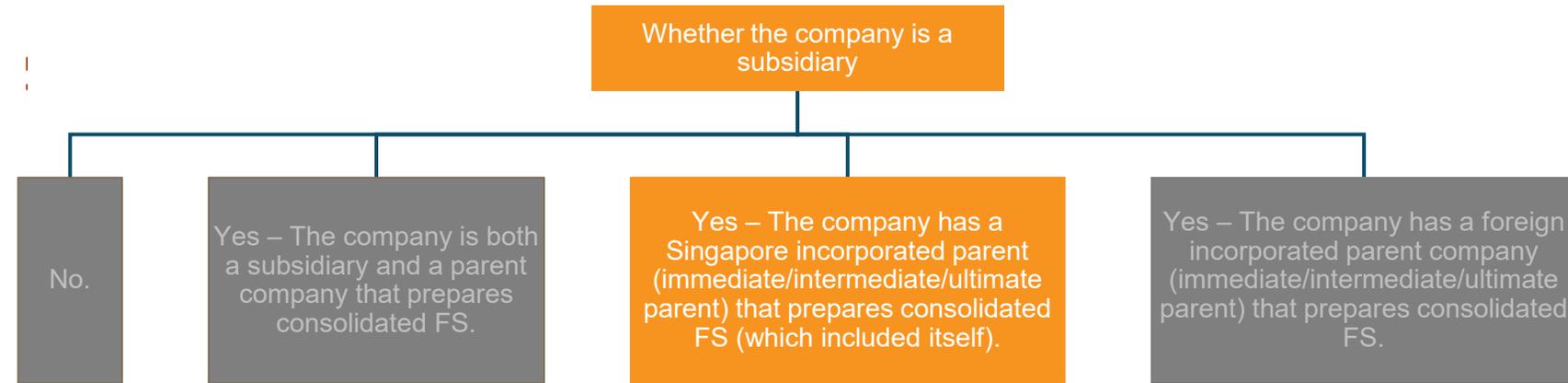
Group	
Disclosure of additional information	
No. of employees of the Company	30
No. of employees of the Group (if it is part of a group)	51 to 100
Whether the company is a subsidiary?	Yes - The company is both a subsidiary and a parent company that prepares consolidated financial statement.
UEN of Singapore parent company preparing consolidated financial statements	
Does the Singapore parent company file this set of consolidated financial statements (which included the company) with ACRA?	
Do you have any Singapore-incorporated parent company (immediate/intermediate/ultimate parent)?	
Whether the company has any subsidiary/associate/joint venture?	Yes
If you have a foreign-incorporated parent company (immediate/intermediate/ultimate parent) that prepares and makes its set of consolidated financial statements (which included itself) public, indicate the website/avenue where the consolidated financial statements can be found.	



- The field “Whether the company has any subsidiary/associate/joint venture” will automatically reflect “Yes”.
- If company is a subsidiary and multiple options apply, select the options in this priority order:
 - 1) Company is both a subsidiary and parent that prepares consolidated FS
 - 2) Company has a Singapore parent that prepares consolidated FS
 - 3) Company has a foreign incorporated parent that prepares consolidated FS.

If you select: Yes - The company has a Singapore incorporated parent (immediate/intermediate/ultimate parent) that prepares consolidated FS ...

Disclosure of additional information	
No. of employees of the Company	30
No. of employees of the Group (if it is part of a group)	51 to 100
Whether the company is a subsidiary?	Yes - The company has a Singapore incorporated parent company (immediate/intermediate/ultimate parent) that prepares consolidated financial statements (which included itself).
UEN of Singapore parent company preparing consolidated financial statements	201600239Z
Does the Singapore parent company file this set of consolidated financial statements (which included the company) with ACRA?	No
Do you have any Singapore-incorporated parent company (immediate/intermediate/ultimate parent)?	
Whether the company has any subsidiary/associate/joint venture?	Yes
If you have a foreign-incorporated parent company (immediate/intermediate/ultimate parent) that prepares and makes its set of consolidated financial statements (which included itself) public, indicate the website/avenue where the consolidated financial statements can be found.	this is the website address

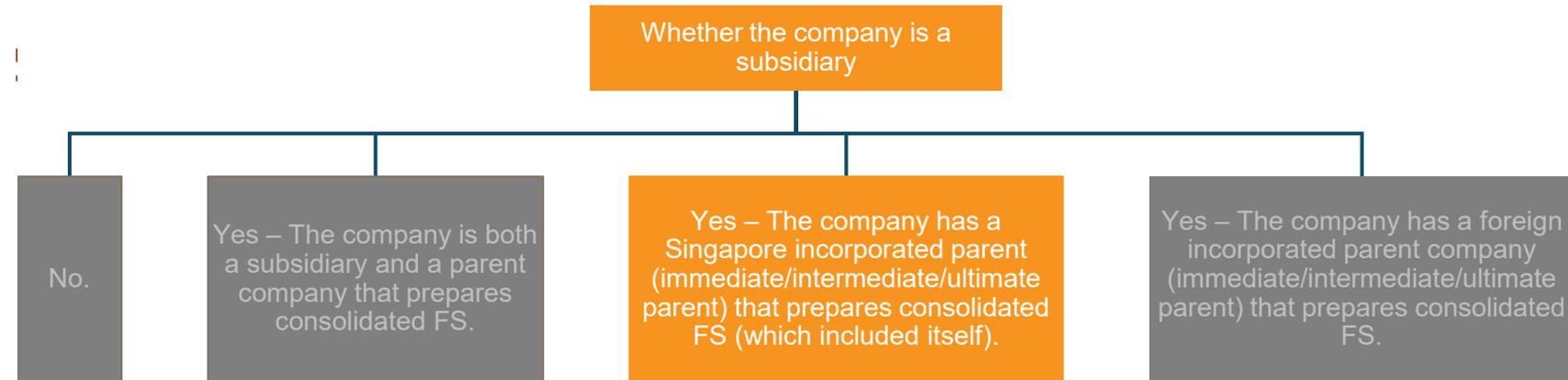


You will have to fill in the following fields:

1. UEN of the Singapore parent company preparing consolidated FS
2. Does the Singapore parent company file this set of consolidated FS (which included the company) with ACRA?
3. Whether the company has any subsidiary/associate/joint venture?

If you select: Yes - The company has a Singapore incorporated parent (immediate/intermediate/ultimate parent) that prepares consolidated FS ...

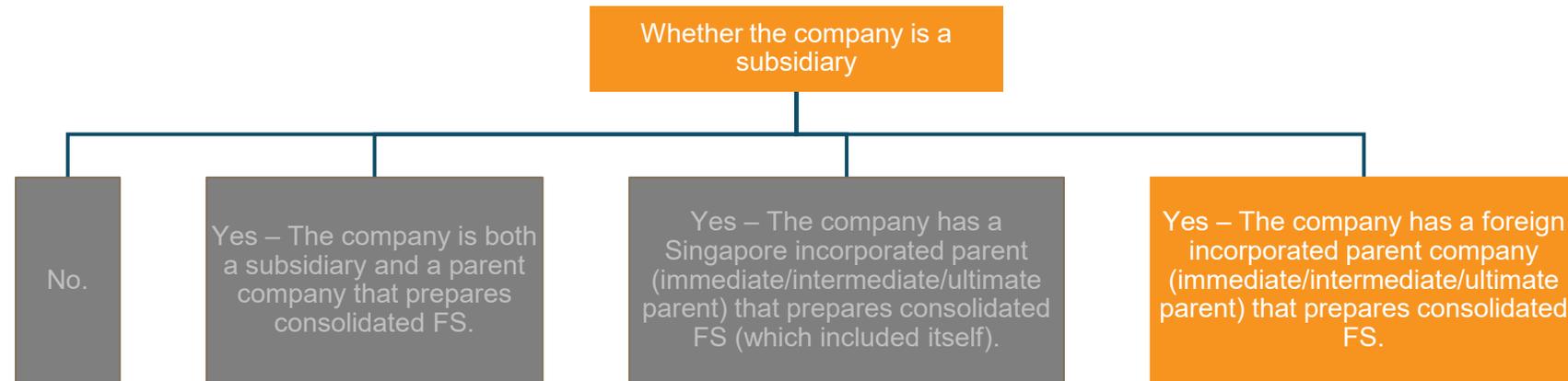
Disclosure of additional information	
No. of employees of the Company	30
No. of employees of the Group (if it is part of a group)	51 to 100
Whether the company is a subsidiary?	Yes - The company has a Singapore incorporated parent company (immediate/intermediate/ultimate parent) that prepares consolidated financial statements (which included itself).
UEN of Singapore parent company preparing consolidated financial statements	201600239Z
Does the Singapore parent company file this set of consolidated financial statements (which included the company) with ACRA?	No
Do you have any Singapore-incorporated parent company (immediate/intermediate/ultimate parent)?	
Whether the company has any subsidiary/associate/joint venture?	Yes
If you have a foreign-incorporated parent company (immediate/intermediate/ultimate parent) that prepares and makes its set of consolidated financial statements (which included itself) public, indicate the website/avenue where the consolidated financial statements can be found.	this is the website address



- If the company has any subsidiary/associate/joint venture, but did not prepare a set of consolidated FS, the company will be required to disclose in its FS how the consolidated FS can be obtained.
- This is a requirement in the Accounting Standards.
- Provide the direct link to the consolidated FS in this XBRL field.

If you select: Yes – The company has a foreign incorporated parent company (immediate/intermediate/ultimate parent) that prepares consolidated FS. ...

Disclosure of additional information	
No. of employees of the Company	30
No. of employees of the Group (if it is part of a group)	51 to 100
Whether the company is a subsidiary?	Yes - The company has a foreign incorporated parent company (immediate/intermediate/ultimate parent) that prepares consolidated financial statements.
UEN of Singapore parent company preparing consolidated financial statements	
Does the Singapore parent company file this set of consolidated financial statements (which included the company) with ACRA?	
Do you have any Singapore-incorporated parent company (immediate/intermediate/ultimate parent)?	Yes
Whether the company has any subsidiary/associate/joint venture?	Yes

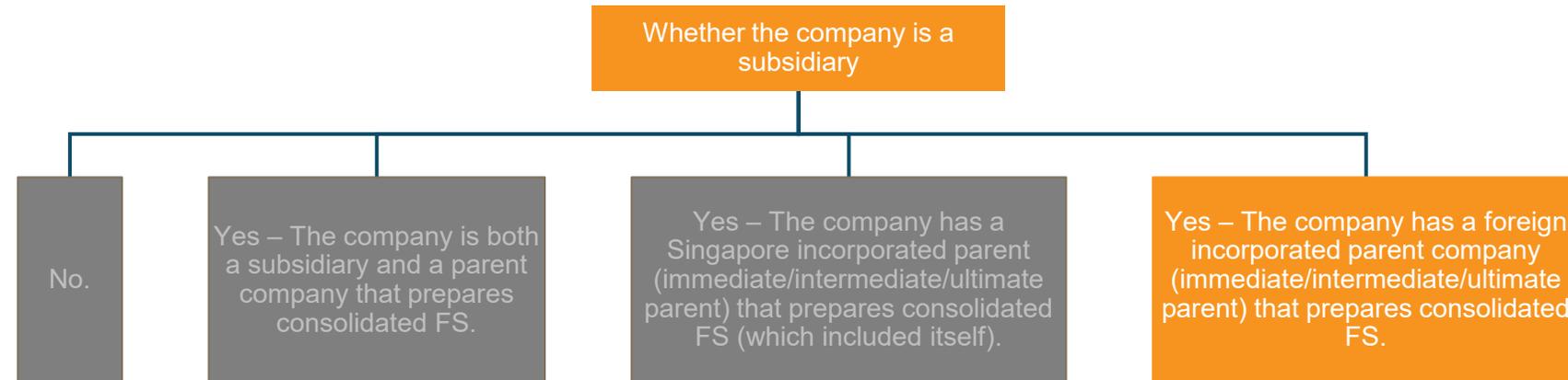


You will have to fill in the following fields:

1. Do you have any Singapore-incorporated parent company (immediate/intermediate/ultimate parent)?
2. Whether the company has any subsidiary/associate/joint venture?

If you select: Yes – The company has a foreign incorporated parent company (immediate/intermediate/ultimate parent) that prepares consolidated FS. ...

Whether the company is a subsidiary?	Yes - The company has a foreign incorporated parent company (immediate/intermediate/ultimate parent) that prepares consolidated financial statements.
UEN of Singapore parent company preparing consolidated financial statements	
Does the Singapore parent company file this set of consolidated financial statements (which included the company) with ACRA?	
Do you have any Singapore-incorporated parent company (immediate/intermediate/ultimate parent)?	Yes
Whether the company has any subsidiary/associate/joint venture?	Yes
If you have a foreign-incorporated parent company (immediate/intermediate/ultimate parent) that prepares and makes its set of consolidated financial statements (which included itself) public, indicate the website/avenue where the consolidated financial statements can be found.	this is the website



- If the company has subsidiary/associate/joint venture, but did not prepare a set of consolidated FS, the company will be required to disclose in its FS how the consolidated FS can be obtained.
- This is a requirement in the Accounting Standards.

Other Enhancements



Data Quality

- Download online review copy before uploading *(check that it is complete and legible)
- Validation logic to ensure that the textblock is updated



User Experience

- Streamlined business rule by removing the need to apply for business exemption for certain scenarios
- Made the business rule clearer
- Enhanced the guidance notes
- Companies are no longer required to attach PDF FS if full XBRL is uploaded



Accounting Standards update

- Added an additional accounting framework - SFRS (Reduced Disclosure Requirements) for eligible companies that choose to apply
- Updated the taxonomy for insurance company

Frequently Asked Questions

Question 1

For group employee count, do I need to include employees from all subsidiaries worldwide?

- Yes, you should include all your subsidiaries' employee count. The dropdown menu offers range options, hence, there is no need to provide a precise figure.
- Select the appropriate range that covers the group employee count.

Question 2

How do I determine if my company is considered a subsidiary?

- It should be based on the definition as defined in the Accounting Standards. Similarly, the definition of joint venture and associates should follow the definition indicated in the Accounting Standards.

Question 3

Which parent should I indicate if there are multiple levels of parent companies?

- You should indicate the level that prepares consolidated FS which includes the company itself.

Question 4

If I have dormant and overseas subsidiaries, should I include them?

- Yes, you should indicate “Yes” to the field “Whether the company has any subsidiary/associate/joint venture?”.

Question 5

What if my foreign parent's FS is publicly available but not in English?

- If your foreign parent's FS is publicly available but not in English, you may continue to provide the information.
- However, if the foreign parent's FS are not publicly available, you may leave the data field blank.

04

Singapore Standard Industrial Classification (SSIC) 2025 code change



Yao Jingyong

Senior Manager

Digital Governance & Data Department

What is SSIC and what is it used for?

Singapore Standard Industrial Classification

What is SSIC?

A national classification system for categorising economic activities in Singapore.

- Defines Industry Categories
- Facilitates Data Collection
- Supports Economic Analysis



Singapore Standard Industrial Classification 2025

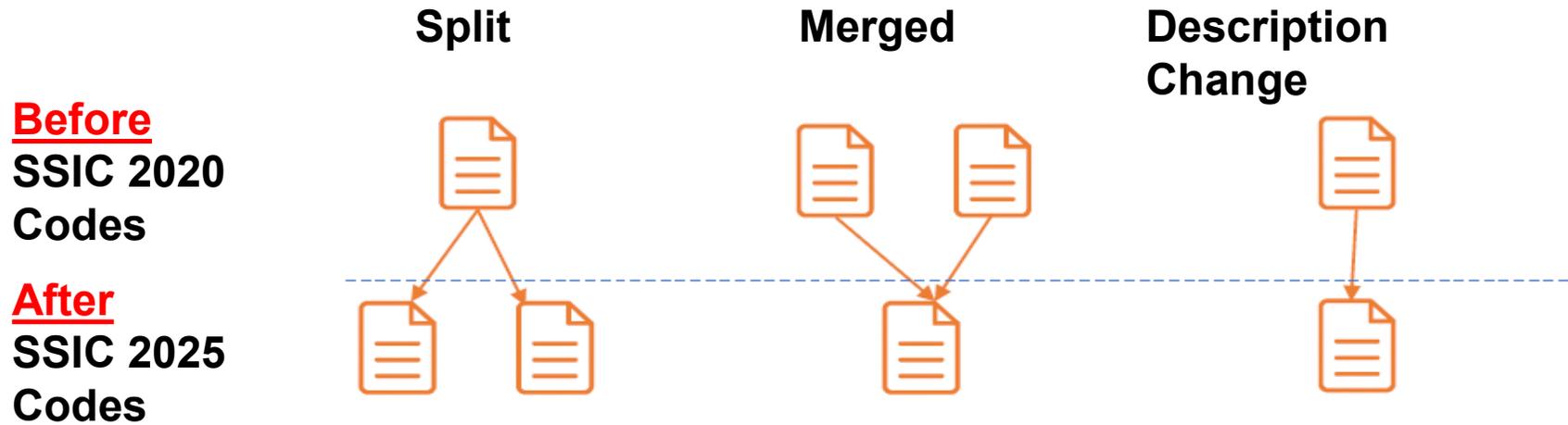
DEPARTMENT OF STATISTICS SINGAPORE

www.singstat.gov.sg



Bizfile will not be available from 8 May 2026, 6pm to 9 May 2026, 8am due to the SSIC 2025 codes conversion.

How SSIC 2020 codes correspond to SSIC 2025 codes?



Example	Split	Merged	Description Change
SSIC 2020	18111-Printing of newspapers	18119-Printing n.e.c. 32909-Other manufacturing industries n.e.c.	32503-Manufacture of implantables and artificial limbs (e.g. heart valves, stents, orthopaedic implants)
SSIC 2025	18112-Commercial printing 58131-Publishing of news	32909-Other manufacturing industries n.e.c.	32503-Manufacture of implantables and artificial limbs

Actions required for Drafts and Pending Transactions



1. NAME APPLICATION



2. ENTITY REGISTRATION



3. UPDATE ENTITY INFO
4. ANNUAL RETURN/DECLARATION

Before **8 May 2026, 5pm**
(For Drafts)

Submit the transaction
Unsubmitted draft is deleted

From **9 May 2026, 8am** onwards
(For pending transactions with impacted SSIC notified by ACRA/Referral Authorities)

Submit entity registration the next working day after approval

SSIC will be converted automatically and replacement Business Profile will be provided via email the next working day after payment

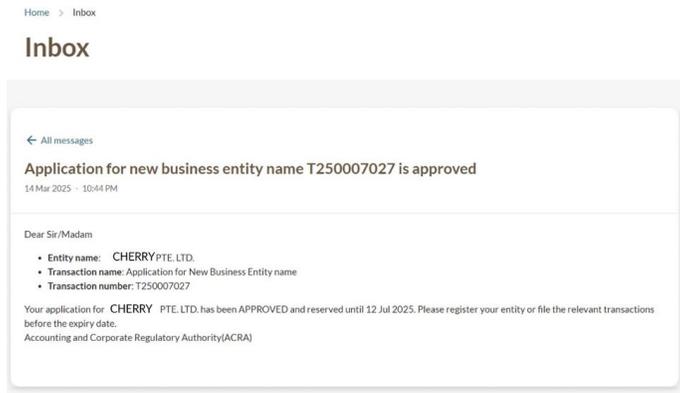
Not Applicable



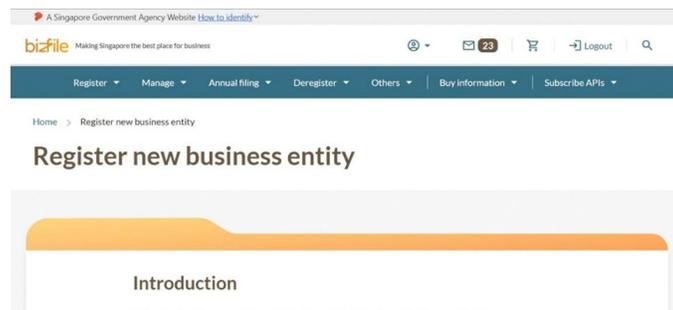
File a change in SSIC after completion of the registration/incorporation if the SSIC does not reflect the correct business activity.

Actions required for Approved Name Applications

Name Application (Approved)



Entity Registration (Not Submitted)



Actions Required from 9 May 2026, 8am onwards



Proceed with the entity registration transaction with the converted SSIC 2025 codes



File a change in SSIC after registration/incorporation in the event the SSIC does not reflect the correct business activity

Actions Required for Registered Entities

Automated Conversion from SSIC 2020 to SSIC 2025

SSIC 2020



SSIC 2025

No Action Required before 9 May 2026, 8am



Actions Required from 9 May 2026, 8am onwards



File a change in SSIC after registration/incorporation if the SSIC does not reflect the correct business activity

Updating Primary and Secondary Business Activities

The screenshot shows the 'Entity Profile' page with a sidebar on the left containing menu items: Basic information, Business activities, Office address, Office hours, Registers address, Free business products, Position Holders, and Share capital and Shareholders. The main content area displays 'Company listing status' as 'Unlisted' and 'Entity status' as 'Live Company'. The 'Business activities' section is highlighted with a red box around the 'Edit' button. It shows a last update on 05 Mar 2025 at 07:02 PM, with a primary business activity of '10750' and a description 'Manufacture of cooked-food preparations (e.g. frozen dinners)'. The 'Office address' section also has an 'Edit' button and shows a last update on 05 Mar 2025 at 07:02 PM.

How to use BizFile Industry Search to find SSIC codes and descriptions

The screenshot shows the Bizfile website interface. At the top, there is a navigation bar with 'Login' and a search icon. Below it, a dark blue header contains menu items: Register, Manage, Annual filing, Deregister, Others, Buy information, and Subscribe APIs. The main content area features a 'Welcome to Bizfile' banner with the tagline 'Your one-stop digital service portal for business registration, filing and information'. Below the banner is a 'Search for business information' section with tabs for 'Entry', 'Industry', 'People', and 'Reserved name'. The 'Industry' tab is selected. A search input field contains the text 'Bank'. Below the input field, a dropdown menu displays '8 results' with three visible options: 'Full banks - 64120', 'Wholesale banks - 64130', and 'Merchant banks - 64140'. Red boxes and numbered circles (1-4) highlight the key steps in the process.

CSPs should:

- 01 Head to Bizfile website
- 02 Select the Industry search tab under “Search for business information”
- 03 Key in the keyword of the industry or business activity
- 04 The SSIC code and description of matching records will be displayed in the drop down

Contacts and Useful Reference

Methodological queries on SSIC 2025, including changes from SSIC 2020

▶ SingStat Info (info@singstat.gov.sg)

▶ [DOS SSIC Website](https://go.gov.sg/dos-ssic-2025)



Queries on SSIC 2025 conversion on Bizfile portal

▶ [Query Form](#)



ACRA Customer Research

Help us improve our services!

Scan the QR code to **register your interest** in participating in our research, which may include:

- Focus groups sessions
- One-to-one Interviews
- Usability testing sessions
- Surveys



<https://go.gov.sg/acra-research-interest>

Your Feedback on the ACRA Webinar: Supporting Your Business with Regulatory Measures and Digital Enhancements

Scan the QR code to
submit your feedback



<https://go.gov.sg/feedbackformacrawebinar>